

Veteran Flex Fund Overview

Requesting Assistance

- Households must have an eligible service provider who will apply on their behalf.
- Household must reside in El Paso County and be a U.S. Veteran
- Referring service providers must be a member of the PPCoC.
- Households are limited to receive flex funds once every 12 months.
- Requests may combine multiple types of eligible costs totaling no more than \$2000 per household per year.
- Service providers will submit requests through an online application.

Eligible Participants

- Must have an annual income <80% of Area Median Income
- Have explored all available resources.
- Lacks sufficient resources or support that would otherwise assist them through their housing crisis.
- Is seeking assistance that will help secure or maintain housing.
- Who have not received flex funds through CHPVFHF in the last 12 months.

Eligible Costs

- Eviction/Arrears owed to previous landlord
- Fees and deposits needed to apply for housing
- Lease or utility assistance
- Landlord mitigation assistance
- Gap Funding
- Rent increase due to renewal
- Hotel/Motel assistance
- Transportation or relocation assistance
- Basic household items
- Critical Documents
- Employment & Training

Required Documentation

- Backup documents must be emailed to flexfunds@ppchp.org within 10 business days of applying.
- It is the responsibility of the Service Provider to submit all required documentation.
- Refer to the Policies & Procedures for examples of required documentation.
- Service providers will be notified if additional documentation is needed before final approval can be determined

Process of Approval and Payment

- The Service Provider will receive a response between 1-3 business days upon submitting the application.
- The Service Provider will be the point of contact with CHP for follow-up and status updates.
- Final approval will be determined once all supporting documentation is received
- Payments are made by CHP directly to the vendor for eligible amounts owed
- CHP cannot directly reimburse a household

Email: flexfund@ppchp.org For more information visit: www.ppchp.org/veteran-flex-fund