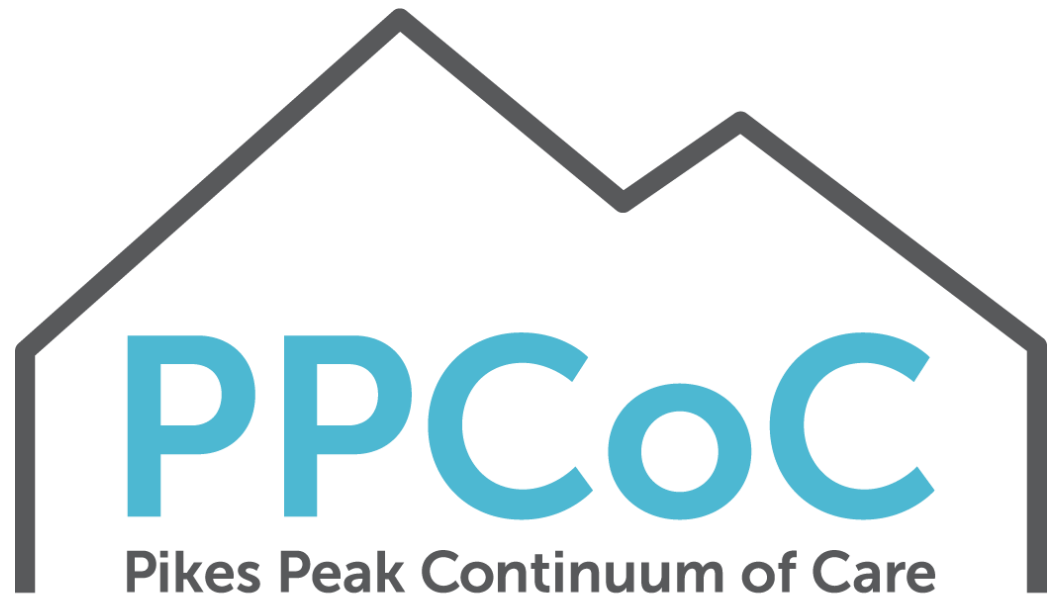


# Fall 2022 Membership Meeting

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PPCoC  
Governing Board -  
October 28, 2022



A PROGRAM OF **chp**



**PPSpCoC** Pikes Peak Continuum of Care

A PROGRAM OF **chp**

# Membership Meeting Agenda

- Welcome – Call to order
- PPCoC Governing Board roster
- Reporting on CoC Activities
  - PPCoC Strategic Plan updates
  - Strategic Plan engagement activity
- Q & A
- Call for New Members



# Departing PPCoC Governing Board members

- **Commander Andrew (Andy) Prehm**, El Paso County Sheriff's Department, Detention Division
  - Served since 2021
- **Kimberley Sherwood**, Lead Consultant, Kimberley Sherwood Coaching, Consulting, Facilitating
  - Served since 2017
- **Laura Nelson**, Executive Director, Apartment Association of Southern Colorado
  - Served since 2017
- **Shawna Kempainen**, Executive Director, The Place Colorado Springs
  - Served since 2014

Thank you for your dedicated service and  
commitment to ending homelessness in EPC!

# PPCoC Governing Board Roster - 2023

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- **Alison Gerbig, LSW**, Program Manager, Rocky Mountain Human Services, Homes for All Veterans program -SSVF.
- **Andy Barton**, President & CEO, Catholic Charities
- **Anne Markley**, CEO, TESSA
- **Anne Beer**, Director of Health Equity, Peak Vista Community Health Centers
- **Christopher Garvin**, Deputy Executive Director, El Paso County Department of Human Services
- **Crystal Karr\***, Homeless Prevention and Response Coordinator, City of Colorado Springs
- **Eric Leonard\***, Housing Analyst, El Paso County Economic Development
- **Haley Chapin**, Executive Director, Tri-Lakes Cares
- **Jansen Howard**, Street Outreach Program Manager, Homeward Pikes Peak
- **Kat Lilley-Blair**, Office Volunteer, NAMI
- **Karla Colonnieves\***, Homeless Programs Specialist, State Housing Vouchers, Office of Homeless Initiatives
- **Kayla Rockhold**, LCSW, Social Worker, Pikes Peak Library District
- **Kristy Milligan**, CEO, Westside Cares
- **Marissa Shoback**, Finance Director, Colorado Statewide Parent Coalition
- **Michael Malone**, Regional Director, Weidner Apartments Homes
- **Paul Spencer\***, Deputy Director, Colorado Springs Housing Authority
- **Stephanie Johnson**, Associate Professor, College of Education, University of the Southwest
- **Terry Anderson**, Chief Operating Officer, Springs Rescue Mission
- **Velda Baker**, Faith Community Nurse, Penrose-St. Francis Hospital

*\*Indicates ex-officio status*



# Continuum of Care System Performance Measures



**Making homelessness brief, rare, and one-time.**



# PPCoC 3-Year Strategic Plan - Goals

Make homelessness **rare** by reducing the inflows of people who experience homelessness into the region.



Make homelessness **brief** by reducing the duration of time people spend in temporary shelter or unsheltered.



Make homelessness **nonrecurring** and one-time by improving system outcomes to permanent housing solutions.



# Rare

- Decrease the number of homeless people who are experiencing unsheltered homelessness,
- Increase community bed utilization of transitional housing beds,
- Reduce first time homelessness, and,
- Address racial disparities by reducing first time homelessness among black, indigenous, and persons of color (BIPOC).

# Brief

- Reduce length of time people experience homelessness in emergency shelter,
- Reduce length of time prior to housing move-in,
- Increase exits of unsheltered people to permanent housing by street outreach, and,
- Increase exits of unsheltered people to safe, temporary shelter by street outreach.

# One-time

- Decrease returns to homelessness from emergency shelter,
- Increase employment for people who exit homeless programs,
- Increase public benefits for people who exit homeless programs,
- Increase the overall successful placement of homeless people into permanent housing, and,
- Increase retention of permanent housing solutions.



**Goal 1:** Make homelessness **rare** by reducing the inflows of people who experience homelessness into the region.

Objective 1.1: Decrease the unsheltered homeless count for the Point in Time by **10%**.

Objective 1.2: Achieve bed utilization for transitional housing at **90%** or greater.

Objective 1.3: Achieve a **15%** reduction in First Time homelessness.

Objective 1.4: Reduce first time homelessness for black, indigenous, and people of color (BIPOC) by **25%**.

**Goal 2:** Make homelessness **brief** by reducing the duration of time people spend in temporary shelter or unsheltered.

Objective 2.1: Reduce length of time persons are active in ES programs to fewer than **60-days**.

Objective 2.2: Reduce length of time prior to housing move-in to fewer than **120 median days**.

Objective 2.3: Increase exits to permanent housing from street outreach by **5%**.

Objective 2.4: Increase exits into temporary/Institutions from street outreach by **10%**.

**Goal 3:** Make homelessness **nonrecurring** and one-time by improving system outcomes to permanent housing solutions.

Objective 3.1: Decrease homeless returns to fewer than **20%** within six-months of stays from emergency shelter.

Objective 3.2: Increase cash earned benefits for system leavers to more than **20%** for all leavers.

Objective 3.3: Increase non-cash benefits for system leavers to more than **40%** for all leavers.

Objective 3.4: Increase successful exit placements into permanent housing to **20%** of all exits.

Objective 3.5: Achieve retention of permanent housing at **90%** or greater.



# Goal 1: Make homelessness **rare** by reducing the inflows of people who experience homelessness into the region.

- **CARES Act Funding** – Leveraged public funding for homelessness
  - City of Colorado Springs, Colorado Department of Local Affairs
- **Homeless Prevention** – Increased funding for prevention
  - Catholic Charities of Central Colorado, Family Promise of Colorado Springs
- **Homeless Diversion** – Increase funding and training on Diversion
  - Community Health Partnership, National Alliance to End Homelessness
- **Transitional Housing** – Increased utilization of TH beds
  - Partners in Housing, Ithaka, Homeward Pikes Peak, TESSA, Kingdom Builders Family Life Centers, Hayesa Red Wind, Family Life Services, Dream Centers
- **Poverty Providers** – Addressing income inequities to reduce inflow
  - Westside Cares, Tri-Lakes Cares, Catholic Charities of Central Colorado

# Goal 2: Make homelessness **brief** by reducing the duration of time people spend in temporary shelter or unsheltered.

- **Coordinated Entry** – Expand and improve CE system work
  - Community Health Partnership, PPCoC Coordinated Entry Advisory Committee, Rocky Mountain Human Services
- **Emergency Shelters** – Increase utilization of shelter beds
  - Salvation Army, Springs Rescue Mission, The Place
- **Street Outreach** – Reduce and support unsheltered homelessness
  - The Place, Homeward Pikes Peak, Colorado Springs Fire and Police Departments, Rocky Mountain Human Services, Veterans Affairs, PPCoC Street Outreach Committee
- **Emergency Housing Vouchers** – Focus on literal homeless households
  - Colorado Springs Housing Authority, Homeward Pikes Peak, Springs Rescue Mission, Community Health Partnership, Colorado Department of Local Affairs
- **Landlord Engagement** – Increase landlord connections, Housing Navigators
  - Apartment Association of Southern Colorado, Partners in Housing, Community Health Partnership, Westside Cares, Springs Rescue Mission, Homeward Pikes Peak, Pikes Peak Veteran Housing Fund

# Goal 3: Make homelessness **nonrecurring** and one-time by improving system outcomes to permanent housing solutions.

- **Permanent Supportive Housing** – Permanent housing retention
  - The Place, Homeward Pikes Peak, Veterans Affairs, Volunteers of America, Springs Rescue Mission
- **Veteran Services** – Connections to support for military veterans
  - Mount Carmel Veteran Services Center, Volunteers of America, Veterans Affairs, Rocky Mountain Human Services, Homefront Military Network
- **Homeless Management Information System** – Data and reporting
  - Community Health Partnership, Colorado Statewide HMIS Collaborative
- **Public Benefits** – Leveraging available health and income benefits
  - El Paso County Department of Human Services, Colorado Community Health Alliance
- **Leveraging Healthcare** – Connections to health services in housing
  - Peak Vista Community Health Centers, Catholic Charities of Central Colorado, Colorado Springs Fire Department



# Community Gaps – Areas of Growth

- **Family Homelessness** – lack of dedicated permanent housing
- **\$ for supportive services** – voucher funds but little for services
- **Discharge planning coordination** – hospital/community corrections
- **Affordable housing stock** – few units accept vouchers
- **Rent price increases** – increased risk of homelessness
- **Homeless Diversion** – problem solving/flexible financial assistance
- **Fund best practices** – alignment between funders
- **Coordination with public benefits** – Medicaid/DHS
- **Focus on vulnerable subpopulations** – BIPOC, LGTBQIA+
- **Voices of people experiencing homelessness** – advisory council



# Q and A



# Call for New Members

