

**AGENDA** – February 25, 2022, 11:30 am – 1:00 pm  
PPCoC Governing Board Meeting, CHP, <https://www.gotomeet.me/EvanCaster>

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**Members in Attendance** (\*indicates Ex-Officio members): Alison Gerbig, Andy Barton, \*Andy Phelps, Anne Beer, Anne Markley, Chris Garvin, \*Crystal La Tier, Haley Chapin, Jansen Howard, Kat Lilley, Kayla Rockhold, Kimberley Sherwood, Kristy Milligan, Laura Nelson, Marissa Shoback, Michael Malone, \*Paul Spencer, Shawna Kempainen, Stephanie Johnson, Velda Baker

**Staff Present:** Evan Caster, Jennifer Mariano, Maggie Nagle

**Guests:** Kate Bristol and Michael Hatch from Focus Strategies

**Absent:** Andy Prehm, Jeff Cook (excused absence), \*Steve Posey

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**Documents:** February 2022 Agenda; January 2022 Meeting Minutes; Coordinated Entry Policies and Procedures; Focus Strategies Community Assessment Report

**Call to Order:** 11:31am

**Approval of January meeting minutes** – Alison Gerbig

Meeting Discussion

**VOTE** Presented to the Board as attached, motion to approve made by Haley Chapin, seconded by Chris Garvin, motion passes

**PPCoC Board Why?** – Chris Garvin and Stephanie Johnson

Two volunteers who offered to share in March: Kimberley Sherwood and Anne Beer

Meeting Discussion

Chris and Stephanie shared their 'why's', connection to families and children/youth  
Email Evan Caster or Alison if you want to share at the next CoC Board Meeting  
Kimberley and Anne Beer offered next month

**Assessment of the Homelessness Response System** – Focus Strategies (30 minutes)

Presentation from Kate Bristol and Michael Hatch from Focus Strategies

Community Needs Assessment presentation of findings

Report commissioned by Community Health Partnership as a deliverable for the Kaiser Permanente homelessness and housing grant awarded to CHP in 2021

Meeting Discussion

Presentation from Focus Strategies by Kate and Michael  
Strengths of homeless response system

- Engagement around SRM campus building
- Addressing, managing unsheltered homeless
- Stronger role of PPCoC in the community
- Built for Zero data efforts for veterans and youth
- City plans to increase affordable housing

## **Assessment of the Homelessness Response System – continued**

### Meeting Discussion

Feedback and gaps in homeless response system

1. Gaps in permanent housing supply
2. Housing focused plans for emergency shelters
3. Lack of services outside downtown Colorado Springs

Recommendations and next steps

1. launch a high-profile housing campaign
2. Continuous quality improvement of ES
3. Geographically distributed services

Shawna Kemppainen, Anne Beer, and Kimberley highlighted the need for supportive services as a continuation of the conversation from last month

Discussion on the City of COS' HOME ARPA Funds and following through on recommendations

Follow up question for the City/Steve Posey, no City employees present for this conversation

Anne Beer points out that HUD moved away from funding supportive services, need for more engagement with private businesses, engage the hospital/healthcare systems

Velda Baker shared experience from the Point in Time referenced the need for services, consistent ask for services from people surveyed

Kristy Milligan discussed the importance of medically banned people from shelters who need support

Evan mentioned funding around Office of Behavioral Health for competency issues, email to follow

## **Presentation on Assessments from The Place – Shawna Kemppainen**

Findings from two assessments conducted by The Place:

- *The Youth Voice Agency Level assessment (Y-VAL)*: Conducted with the support of the State Office of Behavioral Health within the scope of the Healthy Transitions project (mental health and substance use services for transition age youth experiencing homelessness), this assessment scores the agency's engagement with and involvement level of youth along 8 themes.
- *The Trauma Informed Design assessment (TID)*: In December 2021, Shopworks Architecture and the Center for Housing and Homelessness Research at the University of Denver facilitated focus groups and one on one interviews with guests, PSH residents, and staff at The Place. The goal was to learn how youth and staff experience the various spaces within The Place and to understand individual experiences and current realities with safety, comfort, and connection.

### Meeting Discussion

Shawna presentation of youth assessments

Data on homeless youth, dramatic increase in 2021

**Y-VAL assessment**, shared vision for success and bringing together 24 youth voices

Engagement at all levels through ladder of inclusion and evaluation of youth response in many themes

We need to include YAB in decision making, growth of the YAB committee

Support from Office of Behavioral Health and next steps to focus on priorities from assessment findings

**Trauma informed design assessment**, tied in with Shopwork, DU Center for Housing and Homeless research and designing PSH for The Place

Inclusive process using trauma informed care

Trauma informed care use to inform building design

Emphasis found around choice, community, and comfort

Room for improvement around safety is important, confidentiality

Lots of enthusiasm and support from the CoC Board recognizing the importance of using assessment and evaluation to inform best practices. Support mentioned from Chris, Stephanie, Kat Lilley, Anne Beer, and Kimberley, among others

## **Strategic Goal 1: Make Homelessness Rare – agenda topics**

**Point in Time update** – Evan

Update from Point in Time 2022

*Not able to get to agenda item*

## **Strategic Goal 2: Make Homelessness Brief – agenda topics**

**Discussion and Vote to Approve Coordinated Entry (CE) Policies and Procedures** – Committee members  
CE Advisory Committee members – Kristy Milligan, Kat Lilley-Blair, Anne Beer

Vote to approve

### **Meeting Discussion**

- Anne Beer, Kristy shared on new rearrangement and cohesion of the policies
- New alignment to rearrange, bring together Vision and Goals of CoC Strategic Plan
- Next steps to focus on CE Advisory
  - Improve training and ongoing training
  - Improvements on prioritization
  - No wrong door, access increase

Kimberley question around assessment, evaluation

Data improvements over time

**VOTE** Presented to the Board as attached, motion to approve made by Haley, seconded by Andy Barton, motion passes

**Vote to Approve Outreach Coordination Committee** – Alison

Vote to approve committee formation (not formalized last meeting)

### **Meeting Discussion**

**VOTE** Presented to the Board to form new committee, motion to approve made by Shawn, seconded by Chris, Anne Beer, and Anne Markley, motion passes

## **Strategic Goal 3: Make Homelessness Non-Recurring and One-Time – agenda topics**

**CoC Federal Reporting** – Evan

System Performance Measures and Longitudinal System Analysis were submitted to HUD

*Not able to get to agenda item*

**Adjourn:** 1:03pm

**Next Meeting:** Friday, March 25<sup>th</sup> – 11:30am-1:00pm