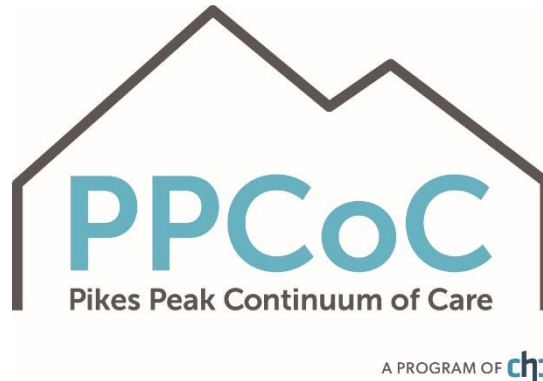


**Pikes Peak Continuum of Care  
Fall Membership Meeting  
October 29, 2021**



A PROGRAM OF **chp**



# **AGENDA**

**WELCOME  
CALL TO ORDER  
GOVERNING BOARD ELECTIONS  
PPCOC 3-YEAR STRATEGIC PLAN  
Q & A  
CALL FOR NEW MEMBERS**

# Call to Order

- **Andy Barton, PPCoC Board Chair, President & CEO, Catholic Charities of Central Colorado**

# 2021 PPCoC Board Roster

- Alison Gerbig, MSW, *Rocky Mountain Human Services, Program Manager Homes for All Veterans SSVF*
  - Andy Barton, *Catholic Charities of Central Colorado, President and CEO*
  - \*Andy Phelps, *City of Colorado Springs, Homeless Prevention and Response Coordinator*
  - Andrew (Andy) Prehm, *El Paso County Sheriff's Office Detention Division, Commander*
  - Anne Markley, *TESSA, CEO*
  - Ann-Marie Manning, *LCSW, Colorado College*
  - Christopher Garvin, *El Paso County Department of Human Services, Executive Officer*
  - \*Crystal LaTier, *El Paso County, Colorado- Economic Development Department, Executive Director*
  - Haley Chapin, *Tri-Lakes Cares, Executive Director*
  - Jeff Cook, *Springs Rescue Mission, Chief Programs Officer*
  - John Spears, *Pikes Peak Library District, Chief Librarian & CEO*
  - Kat Lilley-Blair, *Citizen*
  - Kimberley Sherwood, *Kimberley Sherwood Consulting*
  - Kristy Milligan, *Westside Cares, CEO*
  - Laura Nelson, *Apartment Association of Southern Colorado, Executive Director*
  - Michael Malone, *Weidner Apartments Homes, Regional Director*
  - Patience Kabwasa, *Food to Power, Executive Director*
  - \*Paul Spencer, *Colorado Springs Housing Authority, Deputy Director*
  - Shawna Kemppainen, *The Place Colorado Springs, Executive Director*
  - Stephanie Johnson, *Retired*
  - \*Steve Posey, *City of Colorado Springs, Director Community Development Division*
- \* indicates ex-officio member

# PPCoC Governing Board Election Process

- PPCoC Board Members will be elected by the Voting Members at the Fall Membership meeting and seated in January annually.
- Only 1 representative per organization should submit votes
- Please list name and organization when signing into PolLEV
- Process is anonymous
- Candidate is elected if simple majority is in favor

<https://PollEv.com/surveys/laXFjVJWule8LLA5MPMgV/respond>

# Pikes Peak Continuum of Care

## 2022 Governing Board Candidates

## **Kayla Rockhold, LCSW, – Social Worker at Pikes Peak Library District**

Kayla Rockhold is currently the social worker at Pikes Peak Library District and has been in this role since December 2020. She got her Bachelor of Arts in Psychology from Spring Arbor University, then went on to earn her Master of Social Work from Western Michigan University. Before coming to PPLD, Kayla worked for Spectrum Health Hospice out in Grand Rapids, Michigan, as a Social Work Case Manager for 3 years. Kayla grew up in Aurora, Colorado, and her family still resides there. In her free time, she enjoys hiking the multitude of trails here in Colorado Springs as well as reading all the great books that PPLD has to offer.

## Anne Beer – Director of Health Equity for Peak Vista Community Health Centers



After 26 years in a wide range of experiences in the computer business, Annie “retired” and began a new career in human services, starting at Pikes Peak United Way in 2003. In 13 years at United Way: she launched and managed 2-1-1 Information and Referral; helped design, implement, and manage the Homeless Management Information System; and then was the administrator for the Continuum of Care for Homeless Programs. Her work in the latter capacity included overseeing the migration to a new HMIS, creation of the second (2016) strategic plan for the PPCoC, and the development work for the CoC’s Coordinated Entry process. In January 2017, after a second brief “retirement,” Annie took on the role of Director of Homeless Programs for Peak Vista Community Health Centers, then expanded to the Director of Health Equity. In this role, her internal work focuses on promoting health equity and an understanding and internalization of the concepts and impact of social determinants of health on Peak Vista’s patients’ health outcomes.

Externally, she focuses on building partnerships/collaborations to cover the range of SDOH resources needed for Peak Vista patients. For the first year and a half of the COVID pandemic, she also managed Peak Vista’s contracts and then restaffed that department. In her personal life, Annie is married to Davide Migliaccio (36 years), and has two beautiful and fun adult children, Joya and Carlo. She loves to walk/hike, read, solve puzzles, and listen to music.



## Marissa Shoback – Finance and Operations Director of Violence Free Colorado

Marissa is a native to the Pikes Peak Region. She graduated from The University of Tulsa with a B.A. in Spanish and earned an M.A. in International Development from the Josef Korbel School of International Studies at the University of Denver. Marissa is currently the Director of Finance and Operations for Violence Free Colorado, a statewide coalition that provides training and technical assistance to direct service organizations, advocates for housing laws and public policies that protect victims of domestic violence, participates in legislative systems to improve laws and policies, and coordinates statewide responses to important issues that affect survivors of domestic violence. Prior to joining Violence Free Colorado, Marissa worked as the Director of Operations for Tri-Lakes Cares where she oversaw the organization's direct service operations for housing assistance, medical assistance, transportation assistance, food supports, and other wraparound services. Marissa has more than 17 years of experience supporting education, poverty reduction, and community development efforts along Colorado's Front Range. She cares deeply about building accessible and sustainable housing and wraparound service systems that meet the diverse needs of all populations in the Pikes Peak region. Marissa is committed to using her experiences in community-based direct service provision and statewide coordination of domestic violence services to support the strategic goals of the PPCoC and contribute to a community where homelessness is rare, brief, and nonrecurring.

## Jansen Howard – Street Outreach Program Manager of Homeward Pikes Peak

Jansen Howard graduated Summa Cum Laude from University of Colorado at Colorado Springs in 2018 after experiencing homelessness for the first 4 years of her adulthood. Upon graduation, Jansen participated in The Quad Innovation Partnership where she worked alongside the city to research and create policies surrounding Permanent Supportive Housing programs. She then began working for Homeward Pikes Peak as the sole Street Outreach Worker. While at Homeward Pikes Peak, Jansen developed the street outreach program as well as an art and outreach open studio in partnership with HPP and Pikes Peak Library District.

Currently, Jansen is the Street Outreach Program Manager and is exploring the intersection of art making, homelessness, and recovery while earning her Masters in Art, Art Therapy degree from Saint Mary of the Woods College. Upon completion, she will gain both LPC and ATR licensure.



## Velda Baker – Faith Community Nurse at Penrose-St. Francis Hospital

I Graduated from Calvin University in Grand Rapids, MI with a BSN in 1986. During the past 35 years I have worked in General pediatrics, pediatric ICU, pediatric home care, minor emergency walk-in clinic, GI nursing and for the past 8 years as a Faith Community Nurse for Penrose St Francis hospitals.

In my work with people experiencing homelessness, I think I have heard it all and then I hear another story that leaves me speechless. Listening, assessing, teaching, and connecting people with appropriate care is what I find most rewarding. The Marian House provides a safe place for me to listen to people's questions, concerns, and work with them to find resources that will meet their needs.

Another part of my work is precepting Senior UCCS nursing students 2-3 times a year for 9 weeks at a time. The evaluations I receive from the students are gratifying and keep me going. Most students leave the community health rotation saying the community health rotation was the most eye-opening rotation they have had. The students leave aware of where their most vulnerable and complex patients are coming from, where they are being discharged to and what resources are available for these patients.

What I hope to bring to the Continuum of Care Board is a voice for neighbors experiencing homelessness or are at risk for homelessness along with the voices of many volunteers and staff members who try to meet the needs of neighbors experiencing challenges that lead to homelessness. Our community, along with most urban communities, use volunteers and a minimum number of paid staff to care for people with the most complex problems. Collaborating with other agencies, volunteers and staff over the past 8 years and meeting people with complex problems I see what is working and what is not working day to day in our community.

# PPCoC Election Results

## Maggie Nagle, Program Specialist, CHP

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# PPCoC Three-Year Strategic Plan

- **Evan Caster, Senior Manager of Homeless Initiatives, CHP**
- Sharing of PPCoC Strategic Plan
- Three-year plan
- Effective launch date at 2021 Fall Membership
  
- Our vision is by 2024, El Paso County and Colorado Springs is a community where homelessness is **rare, brief, and nonrecurring.**

Make homelessness **rare** by reducing the inflows of people who experience homelessness into the region.



- Decrease the number of homeless people who are experiencing unsheltered homelessness,
- Increase community bed utilization of transitional housing beds,
- Reduce first time homelessness, and,
- Address racial disparities by reducing first time homelessness among black, indigenous, and persons of color (BIPOC).

Make homelessness **brief** by reducing the duration of time people spend in temporary shelter or unsheltered.



- Reduce length of time people experience homelessness in emergency shelter,
- Reduce length of time prior to housing move-in,
- Increase exits of unsheltered people to permanent housing by street outreach, and,
- Increase exits of unsheltered people to safe, temporary shelter by street outreach.

Make homelessness **nonrecurring** and one-time by improving system outcomes to permanent housing solutions.



- Decrease returns to homelessness from emergency shelter,
- Increase employment for people who exit homeless programs,
- Increase public benefits for people who exit homeless programs,
- Increase the overall successful placement of homeless people into permanent housing, and,
- Increase retention of permanent housing solutions.

**Goal 1:** Make homelessness **rare** by reducing the inflows of people who experience homelessness into the region.

Objective 1.1: Decrease the unsheltered homeless count for the Point in Time by **10%**.

Objective 1.2: Achieve bed utilization for transitional housing at **90%** or greater.

Objective 1.3: Achieve a **15%** reduction in First Time homelessness.

Objective 1.4: Reduce first time homelessness for black, indigenous, and people of color (BIPOC) by **25%**.

**Goal 2:** Make homelessness **brief** by reducing the duration of time people spend in temporary shelter or unsheltered.

Objective 2.1: Reduce length of time persons are active in ES programs to fewer than **60-days**.

Objective 2.2: Reduce length of time prior to housing move-in to fewer than **120 median days**.

Objective 2.3: Increase exits to permanent housing from street outreach by **5%**.

Objective 2.4: Increase exits into temporary/Institutions from street outreach by **10%**.

**Goal 3:** Make homelessness **nonrecurring** and one-time by improving system outcomes to permanent housing solutions.

Objective 3.1: Decrease homeless returns to fewer than **20%** within six-months of stays from emergency shelter.

Objective 3.2: Increase cash earned benefits for system leavers to more than **20%** for all leavers.

Objective 3.3: Increase non-cash benefits for system leavers to more than **40%** for all leavers.

Objective 3.4: Increase successful exit placements into permanent housing to **20%** of all exits.

Objective 3.5: Achieve retention of permanent housing at **90%** or greater.

# Q and A





# Call for New Members

Andy Barton