



(719) 531-6333

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## **Social Work Services at the Library**

**Alicia Kwande, LCSW**

Patrons may utilize in-person social work services at the library by appointment only. Appointments will last 50 minutes and are scheduled on the hour.

Reasons that individuals may make appointments include:

- VI-SPDAT assessment
- Housing resources and tools to complete and submit housing applications, housing searches (private rentals or community based programs are both acceptable)
- Use of phone to access community resources - must have an appointment with the resource they are calling, or must not be on hold for longer than 5 minutes
- Scanning, printing, faxing, emailing documents for ONLY Social or legal Services, Housing Programs, Department of Human Services, or to secure schooling or childcare for children
- Use of phone or internet to search for and connect with community resources remotely
- Referrals, lists of any resources: food, clothing, other household essentials, housing, legal, medical, behavioral health, employment, financial assistance, childcare

Days and times: Mondays 9:00 – 1:00 (4 appointments per day). These hours will expand as the need arises.

Appointments can be made with me directly by calling 719-233-3321 or emailing [akwande@ppld.org](mailto:akwande@ppld.org).

Requirements for appointment:

- Patrons must enter and exit through the staff entry door located on the north side of Pikes Peak Ave. between the mural and the large garage door.
- All patrons must complete a health screening prior to entering the library. They must also provide contact information in the event the health department needs to follow up for contact tracing.
- All patrons must wear their own face mask. The library will not provide masks for patrons.
- Patrons will be accompanied by the social worker for the entire duration of their appointment and patrons may only engage in activities related to specified reasons listed above. Appointments will last for 50 minutes.
- Patrons may schedule only one appointment per day.
- Due to social distancing requirements, appointments are only being offered for individuals, or one adult with one child, at this time