

## COVID-19 SAFETY NET CLINIC UPDATE

### April 1, 2020

#### COVID-19 Related Screening in Colorado Springs

For those who have general questions about coronavirus, also known as COVID-19, or want information about testing, the best place to get help is through the [Colorado Department of Public Health and Environment](#).

People can call 303.389.1687 or 1.877.462.2911 for answers in many languages. Or, for those seeking answers in English, you can email [COHELP@RMPDC.org](mailto:COHELP@RMPDC.org).

For patients in Colorado who want to see a medical provider from the privacy of home, an online visit through [UCHealth's Virtual Urgent Care](#) can be one of the easiest, safest ways to get help. Anyone in Colorado, including visitors, may use this service. Insurance typically covers the visit, but for those who don't have insurance, there's a \$49 flat fee.

The UCHealth HealthLink nurse advice line is free to all community members. The line is open 8:30 a.m. to 7 p.m. Monday through Friday (closed on major holidays). **Call HealthLink nurse advice line at [719.444.2273](tel:719.444.2273), press 6 for COVID information** for Memorial Hospitals Central and North, Grandview Hospital, and Pikes Peak Regional Hospital.

**Penrose-St. Francis Ask-a-Nurse:** 719.776.5555

You may also read more here: <https://www.centura.org/COVID-19>

Per CDC Guidelines (as of 3/19/20), people with mild symptoms are NOT being tested. Stay at home for 10 days in isolation.

#### Information on Safety Net Clinics

No safety net clinics are currently offering COVID-19 testing.

**Dream Centers** is seeing medical patients on Mon. and Wedn. and doing telemedicine on Tues. and Thurs. All counseling will continue on Zoom. Phone: 719-388-1594

**Mission Medical** is closed until April 13. Phone: 719-219-3402

**Open Bible Clinic and Pharmacy** is open for patients without insurance. Current hours are Tuesday from 5:00 – 9:00, Thursday 10:00 – 2:00, and Saturday 9:00 – 1:00. To contact Open Bible: 719-475-0972, 719-596-4449 or 555 East Costilla Street. Open Bible sees Medicare, Medicaid and cash-only patients.

**SET Family Medical Clinic** is doing telehealth visits primarily. Phone: 719-776-8850

**Clinics at Tri-Lakes Cares and Westside Cares** are not seeing patients but have access to volunteer physicians for consults. Nurses are available by phone to help patients with information, referrals to community services, and provide resources and financial assistance for

medical supplies, prescriptions, and copays. Tri-Lakes Cares: 719-481-4864 x103; Westside Outreach Clinic at Westside Cares: 719-389-0759 x110

**Peak Vista's Enrollment Services** are now supporting patients virtually. For assistance please call (719) 344-6889.

**Other:**

For Health First Colorado and Child Health Plan Plus (CHP+) questions, there is a one-stop resource page at [colorado.gov/hcpf/covid](https://colorado.gov/hcpf/covid). Information about benefits and other health care specific information will be updated as it becomes available.

- Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/>
- Colorado Department of Public Health & Environment (CDPHE): <https://www.colorado.gov/cdphe>
- El Paso County Public Health (EPCPH): <https://www.elpasocountyhealth.org/>
- CDC Frequently Asked Questions (FAQ): <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>