

COVID-19 SAFETY NET CLINIC UPDATE

April 9, 2020

COVID-19 Related Screening in Colorado Springs

For those who have general questions about coronavirus, also known as COVID-19, or want information about testing, the best place to get help is through the [Colorado Department of Public Health and Environment](#) or <https://www.elpasocountyhealth.org/services/coronavirus-disease-2019-covid-19>

People can call 303.389.1687 or 1.877.462.2911 for answers in many languages. Or, for those seeking answers in English, you can email COHELP@RMPDC.org. People in El Paso County with non-urgent questions about COVID-19 can call 719-575-8888.

For free, confidential, professional, 24/7 support for any mental health, substance use or emotional concern, call Colorado Crisis Services at 1-844-493-TALK (8255) or text TALK to 38255 to speak to a trained professional.

For patients in Colorado who want to see a medical provider from the privacy of home, an online visit through [UCHealth's Virtual Urgent Care](#) can be one of the easiest, safest ways to get help. Anyone in Colorado, including visitors, may use this service. Insurance typically covers the visit, but for those who don't have insurance, there's a \$49 flat fee.

The UCHealth HealthLink nurse advice line is free to all community members. The line is open 8:30 a.m. to 7 p.m. Monday through Friday (closed on major holidays). **Call HealthLink nurse advice line at 719.444.2273, press 6 for COVID information** for Memorial Hospitals Central and North, Grandview Hospital, and Pikes Peak Regional Hospital.

Penrose-St. Francis Ask-a-Nurse: 719.776.5555

You may also read more here: <https://www.centura.org/COVID-19>

Information on Safety Net Clinics

No safety net clinics are currently offering COVID-19 testing. Most are offering telemedicine options to patients.

Dream Centers is seeing medical patients on Mon. and Wedn. and doing telemedicine on Tues. and Thurs. All counseling will continue on Zoom. Phone: 719-388-1594

Mission Medical is closed until April 13. Phone: 719-219-3402

Open Bible Clinic and Pharmacy is open Tuesday from 5:00 – 9:00, Thursday 10:00 – 2:00, and Saturday 9:00 – 1:00. Call for appointment or telehealth: 719-475-0972, 719-596-4449. Open Bible sees Medicare, Medicaid and cash-only patients. Pharmacy services are by application.

SET Family Medical Clinic is doing telehealth visits primarily. Phone: 719-776-8850

Clinics at Tri-Lakes Cares and Westside Cares are not seeing patients but have access to volunteer physicians for consults and prescription refills. Nurses are available by phone for coordination of care, resources, and financial assistance for medical supplies, prescriptions, and copays. Tri-Lakes Cares: 719-481-4864 x103; Westside Outreach Clinic at Westside Cares: 719-389-0759 x110

Peak Vista's Enrollment Services are now supporting patients virtually. For assistance please call (719) 344-6889.

Other:

For Health First Colorado and Child Health Plan Plus (CHP+) questions, there is a one-stop resource page at colorado.gov/hcpf/covid. Information about benefits and other health care specific information will be updated as it becomes available.

- Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/>
- Colorado Department of Public Health & Environment (CDPHE): <https://www.colorado.gov/cdphe>
- El Paso County Public Health (ECPH): <https://www.elpasocountyhealth.org/>
- CDC Frequently Asked Questions (FAQ): <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>