

Coordinated Entry Agency Updates – April 29, 2020

Coordinated Entry Administrator – Evan Caster, evan.caster@ppchp.org

All weekly CE Agency Updates and lists of resources will be posted and available on CHP's website:
<https://www.ppchp.org/homelessness/covid-19/>

NOTE: these are not official announcements from agencies, but notes I took during the meeting. If I misrepresented your agency or policies in anyway, please let me know and I will issue a correction.

NEW Update on April 30, 2020

El Paso County VA, PFC Floyd K. Lindstrom Outpatient Clinic:

- Changes to the VA Homeless Walk-in Procedures:
 - Registered Veterans can call me on my office phone at 719-227-4431,
 - Or they can text/call me on my work cell at 719-306-9608.
- I know there are some issues with this as some homeless vets do not have a cell phone or if they have a phone the service is terrible and makes completing an assessment over the phone difficult (Guidance pending).
- More information, connect to Tina Randall: Tina.Randall@va.gov

Updates sent to/from the Pikes Peak Continuum of Care:

- Coordinated Entry changes in COHMIS, effective 4/1/2020, online video to review the changes
 - YouTube video: <https://www.youtube.com/watch?v=mmlbiNXq8Lo&t=2s>
- Homeless Isolation Shelter still running, referrals extended to include social service providers (email follow up on 4/9/20, "How to refer person to homeless isolation shelter")
 - 32 unique individuals have stayed at the isolation shelter as of Monday, 4/27
- Most all CoC partnering agencies are limited for office hours, but more to come on reopening in the next few weeks, see below message from *El Paso County Public Health*

El Paso County Public Health:

- Announcement on reopening: "Do's and Do Not's: A Practical Guide to Reopening Your Agency or Business During the COVID-19 Pandemic"
 - <https://www.elpasocountyhealth.org/sites/default/files/Business%20Guidance%20-%204.23.2020.pdf>

Peak Vista:

- The Peak Vista medical van has increased capacity. The PV Medical Van will be going to the Homeless Isolation Shelter in the morning and then transition over to Springs Rescue Mission
- Testing is still being done on symptomatic patients only for COVID-19, but symptomology now includes muscle aches, chills and/or headaches
- Peak Vista dental is beginning transition back and preventive appointments are starting to be scheduled, please call Peak Vista for more information

Rocky Mountain Human Services – Homes for All Veterans:

- SSVF Providers were awarded Emergency Housing Assistance (EHA) dollars through the CARES Act to house vulnerable homeless veterans
- EHA will be used to house homeless veterans 55+ years old in hotels/motels for up to 45 days and does come with case management while in housing
- Please direct homeless veterans to get enrolled with RMHS or Volunteers of America for support

Colorado Springs Fire Department – CARES Program:

- Street outreach will resume outreaching homeless starting next week
- Outreach will be two teams with behavioral health support only at this time (2x weekly)

Westside Cares:

We will continue to provide the following:

- Mail delivery from 10 – 12 Monday – Thursday
- COPE and LEAP (extended through August) by phone
- Medical assistance from Lisa by phone
- May rental assistance by phone.
- Salvation Army food truck on-site in the parking lot every Wednesday at 1 PM.
- Food pantry services at the Westside Community Center and Church in the Wildwood (thanks pantry teams!).
- Commodity distribution only at Trinity United Methodist Church (thanks commodities team!)
- Distribution of masks to our neighbors as available.
- Snack bags for our neighbors distributed from the door (thanks Murlene!)
- Off-site laundry soap production and non-food repackaging (thanks repackaging team!).
- Personal responses to phone messages (thanks phone team!).
- Housing Navigation team is working as possible by phone and computer

As of Monday, we are offering these additional services:

- Toilet paper, hygiene items, socks and underwear by request handed out at the door.
- Use of phone and bathroom, as well as, supervised computer time. One person at a time, with masks, social distancing and disinfecting of area after each use.
- Laundry voucher program administered from the door.

Stay safe and stay well everyone!