

## COVID-19 SAFETY NET CLINIC UPDATE

### March 19, 2020

#### COVID-19 Related Screening in Colorado Springs

For those who have general questions about coronavirus, also known as COVID-19, or want information about testing, the best place to get help is through the [Colorado Department of Public Health and Environment](#).

People can call 303.389.1687 or 1.877.462.2911 for answers in many languages. Or, for those seeking answers in English, you can email [COHELP@RMPDC.org](mailto:COHELP@RMPDC.org).

For patients in Colorado who want to see a medical provider from the privacy of home, an online visit through [UCHealth's Virtual Urgent Care](#) can be one of the easiest, safest ways to get help. Anyone in Colorado, including visitors, may use this service. Insurance typically covers the visit, but for those who don't have insurance, there's a \$49 flat fee.

The UCHealth HealthLink nurse advice line is free to all community members. The line is open 8:30 a.m. to 7 p.m. Monday through Friday (closed on major holidays). **Call HealthLink nurse advice line at [719.444.2273](tel:719.444.2273), press 6 for COVID information** for Memorial Hospitals Central and North, Grandview Hospital, and Pikes Peak Regional Hospital.

**Centura Health** is also accepting calls: 888-808-8828, Press 2 for nursing and then 0 for COVID information and triage. You may also read more here: <https://www.centura.org/COVID-19>

Per CDC Guidelines (as of 3/19/20), people with mild symptoms are NOT being tested. Stay at home for 10 days in isolation.

#### Information on Safety Net Clinics

No safety net clinics are currently offering COVID-19 testing.

**Tri-Lakes Cares and Westside Cares** are not currently seeing patients. Nurses are available by phone, however, to help patients with information and to refer people to community services, as appropriate. Our goal is to keep people out of the hospital by providing them access to medications and medical supplies, making referrals and connecting clients to medical providers, providing medical and pharmaceutical co-pays (using site grant funds), and making key connections with community partners.

**Dream Centers** is closed until Monday, March 30, 2020.

**Mission Medical** is open Monday – Thursday to see patients with routine issues, acute illnesses, and the pharmacy is available for Mission Medical patients. They are accepting new patients who do not have insurance. They are NOT seeing anyone with respiratory illness, nor are they seeing anyone for vision or dental at this time. To contact Mission Medical: 719-219-3402 or visit them at 2125 East La Salle.

**Open Bible Clinic and Pharmacy** is open for patients without insurance. Current hours are Tuesday from 5:00 – 9:00, Thursday 10:00 – 2:00, and Saturday 9:00 – 1:00. To contact Open Bible: 719-475-0972, 719-596-4449 or 555 East Costilla Street. Open Bible sees Medicare, Medicaid and cash-only patients.

**Peak Vista's Enrollment Services** are now supporting patients virtually. For assistance please call (719) 344-6889.

**Other:**

For Health First Colorado and Child Health Plan Plus (CHP+) questions, there is a one-stop resource page at [colorado.gov/hcpf/covid](https://colorado.gov/hcpf/covid). Information about benefits and other health care specific information will be updated as it becomes available.

- Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/>
- Colorado Department of Public Health & Environment (CDPHE): <https://www.colorado.gov/cdphe>
- El Paso County Public Health (ECPH): <https://www.elpasocountyhealth.org/>
- CDC Frequently Asked Questions (FAQ): <https://www.cdc.gov/coronavirus/2019-ncov/faq.html>