

Coordinated Entry Agency Updates – March 25, 2020

Coordinated Entry Administrator – Evan Caster, evan.caster@ppchp.org

NOTE: *these are not official announcements from agencies, but notes I took during the meeting. If I misrepresented your agency or policies in anyway, please let me know and I will issue a correction.*

4 NEW UPDATES (3/26/20)

The Place:

- Youth shelter direct phone line: 719-205-7129.
- Essential staff on duty in every program: housing, shelter, street outreach/drop in.
- To ensure program continuity and everyone's health, staff rotate into front line positions and other staff works from home.

CSFD/CARES:

- Per our administration we will be suspending homeless outreach during the shelter in place order. We remain committed to our homeless members, if there is anything else we can do to assist please reach out. We look forward to getting back out there and interacting with the community as soon as we can. We appreciate your understanding in this matter.
- Please reach out for anything! We appreciate you all and all you do. Stay safe and healthy.

Partners in Housing:

- Partners in Housing is continuing all services for the families and their children in our program. We are practicing social distancing through limited contact and the use of technology and staff working remotely.
- We are still taking applications for our program on our website: <https://partnersinhousing.org/> and paper applications may be picked up outside our office at 455 Gold Pass Heights and left in the outdoor mail box there. We are processing and checking daily.

RMHS Transitional Specialist Program:

- Rocky Mountain Human Services is still taking referrals too. The difference is handled over the phone or video.
- Please feel free to pass this on. The only thing is they need to meet criteria and don't give my phone number to clients. Transitional Specialists will contact the client once the referral is sent to the appropriate Transitional Specialist.
- Referrals will form and program description were sent out in updated email (3/26/20).

Updates sent to/from the Pikes Peak Continuum of Care:

- *Community Health Partnership:* all weekly CE Agency Updates and lists of resources on CHP website: <https://www.ppchp.org/homelessness/covid-19/>

Updates sent to/from the Pikes Peak Continuum of Care, continued:

- *CHP:* working on food assistance, reach out to Evan if you have clients in need so we document how large the need is, evan.caster@pphpcp.org
- *ViewHouse:* donating meals to non-profits: <http://www.viewhouse.com/200-meals-a-day/>
- Staying virtual with Coordinated Entry GoToMeetings, conference line also available
- Information on Executive Order on evictions by Governor Polis: [D 2020 012](https://www.ssa.gov/coronavirus/)
- *Social Security* offices are closed, apply online: <https://www.ssa.gov/coronavirus/>:
- *Colorado Emergency Childcare Collaborative:* If you are someone whose job involves providing an essential service (health, safety, etc.) in the state of Colorado, and you are in need of backup childcare, the Colorado Emergency Child Care Collaborative may be able to help.
 - Head to https://covidchildcarecolorado.com/parent-survey-home/?fbclid=IwAR1mR7GlvNQCHWM_Mq_pSqWZ2o83wd1Rdd-XQTy53zV71O7Chelwf0FByMA

Peak Vista:

- Protocols for COVID-19 in place but changing daily, working on telehealth-phone encounters,
- Preference for calling in for appointments (719-632-5700)
- RE: VI-SPDATs at Peak Vista- Best way at this time is to call Chad Werner at 719-344-6479 or call the main number and have them direct to Chad at Care Coordination. Andrese is currently out.

Colorado Springs Housing Authority:

- Staff are working remotely around 50% of time, will be rotating in the office

Volunteers of America – SSVF:

- Still taking new clients, will be limited office time at Mt. Carmel
- Question about apartment Stratus Apartment Homes change in property management, please connect if you have W-9 information to Esther Vander Ploeg:

Homeward Pikes Peak:

- Case managers rotating in the office, contact Alaina for Dual Diagnosis intake (719-362-0793)

Catholic Charities – Hanifen Center/Marian House:

- Marian House Clients can come check their mail from 11 to 12 during lunch pickup

El Paso County Outpatient Veteran's Administration (VA):

- Homeless Walk-in clinic: Walk in clinic days/hours remain the same (Monday, Wednesday and Thursday 8:30 am -1:30 pm).
 - * There will be no walk-in clinic tomorrow (I'll be on leave till Monday) *
- COVID-19 Screening Protocols Remain in effect prior to any veteran entering the VA:
 1. Veterans are only allowed in the clinic for appointments/pick up prescriptions/Labs. Spouse/Friend(s)/etc. will only be allowed to enter clinic with veteran if there is a clinical need.
 2. If veteran does not have an appointment, veterans are being asked to outreach provider/call center to determine if an appointment/visit to clinic is necessary.
- If you have any additional questions, you can contact Erika Huelskamp via email at Erika.huelskamp@va.gov or via telephone at 719-505-3283.

Southern Colorado Health Network:

- We are able to help individuals with hotel stays who are HIV positive, have CM services, and have a high viral load.
- Case managers are rotating in office (10 hours in office, 30 hours at home)
- Food access is available for SCHN clients, call the office to connect to CM: (719-621-1105)

Family Promise:

- Case managers at the Day House at Family Promise are working remotely at this time and unable to receive walk-ins, scheduling to open in April, directing to New Promise for support
- New Promise is still operating as normal, call for openings

Greccio Housing:

- We are taking necessary precautions to help prevent the spread. We are not allowed contact with any residents unless it is a new move in (lease signing).
- So any and all applicants will need to complete an application on their own and drop it off in our drop box located in our parking lot (we normally schedule appointments for them to drop off the application).
- I have attached an application for you to print or to forward to anyone if you have any potential applicants for us. (application will be included in email)
- Please feel free to contact me if you have any questions or if anyone needs assistance filling out the application. Our office is closed but we are working from home.
- Questions, connect with Elijahmarie Watkins: ewatkins@greccio.org - work cell is 719-243-0240

Stay safe and stay well everyone!