

Coordinated Entry Agency Updates – March 18, 2020

Coordinated Entry Administrator – Evan Caster, evan.caster@ppchp.org

NOTE: these are not official announcements from agencies, but notes I took during the meeting. If I misrepresented your agency or policies in anyway, please let me know and I will issue a correction.

Updates sent to/from the Pikes Peak Continuum of Care:

- *Community Health Partnership:* staff are fully available and will be on work from home through March 27th
- Going virtual for *Coordinated Entry* meetings, first use of GoToMeeting (success we had 33 people call-in or login to GoToMeeting)
- Updates from *Colorado Division of Housing* will be shared out via email
- *Partners In Housing:* will have updates for their Transitional Housing program posted on their website: <https://partnersinhousing.org/>
- *Centura Faith-Based Communities Nurses:* Evan will send out update email from Velda Baker
- *Springs Rescue Mission:* Our Case managers have had to move from case management status to shelter operations status. Limited availability to attend CE to assist at shelter

Independence Center:

- Operating onsite, no walk-ins allowed, drop off box for documents/applications
- Doing new housing inspections but will not be doing ongoing inspections for voucher tenants

Peak Vista:

- Protocols for Covid-19 in place, preference for calling in for appointments (719-632-5700) but working through drop-ins, will continue to do van outreach at SRM if possible

Colorado Springs Fire Department Public Health Department (CARES):

- CARES staff are rotating schedules at home and in the office, limited outreach but still available

Silver Key:

- Switching operations to focus on food pantry assistance, food will be grab and go for seniors

Rocky Mountain Human Services:

- Limited office access for staff, email or call for appointments (719-323-2600)
- Drop box set up for dropping off applications, documents, etc.

The Place:

- Street outreach on hold for this time, for case managers to reach out and ask outreach questions contact Allison: Allison.Ometer@theplacecos.org , 719-352-4212
- Organization changes listed on their website: <https://theplacecos.org/covid-19/>

Westside Cares:

- Working on letters to be sent out to neighbors with updates, office is closed
- Mail pick up from 8:30am-12:30pm, staff onsite for very limited services

El Paso County Outpatient Veteran's Administration (VA):

- Updated public health messaging on the VA website for veterans seeking outpatient care: <https://www.denver.va.gov/locations/ColoradoSprings.asp>
- Drop-ins will still be available for housing screening, but clinical staff is limited

Volunteers of America – COR3:

- Changes in policies for VOA-COR3 screening, VI-SPDAT range was changed to 4-10 score range but not implemented locally until now, update CE protocol for identification of COR3 applicants
- Staff on work from home, accessible by email

Volunteers of America – SSVF:

- Working from home until further notice. We are trying to do intakes and screenings over the phone and have the ability to go to Mt. Carmel and meet in person, as long as they are open.

Mt. Carmel Veteran Supportive Services:

- Mt. Carmel Supportive Services is working remotely the rest of the week and conducting intakes via phone. Next week is still in question if the building will be open

Homeward Pikes Peak:

- Limited office access for staff, email or call for appointments (719-473-5557), rmoon@homewardpikespeak.org
- Drop box set up for dropping off applications, documents, etc.
- Limited street outreach support, working with CSPD but call for assistance:
 - Jansen Howard: 719-291-1622
 - John Moore: 719-761-8038

Catholic Charities – Hanifen Center/Marian House:

- Marian House will be doing take out lunches from 11am to 12pm moving forward
- Client Services will be closed to the public as of today. Clients can call 719-866-6282 to be screened for assistance
- If clients are signed up with mail through the Marian House clients can call 719-866-6282 for Emergency mail needs only

Catholic Charities – Family Connections:

- Family Connections at Catholic Charities is going to be open from 10am-12pm for baby items (diapers/wipes/formula) each day starting Monday 3/23,
- There is an online form we would like folks to fill out ahead of time and we will schedule a time for pick up, but more info to come on how to access that form online
- Also working on ONE phone number for families to be able to call

Southern Colorado Health Network:

- We are able to help individuals with hotel stays who are HIV positive, have CM services, and have a high viral load.

Family Promise:

- Our Day House at Family Promise is currently still open, and our hours of operation are still the same (M-F, 9AM to 4:30PM), but we are restricted to only staff and the families that we serve.
- Donations are drop-off only. We are still keeping and making appointments with families but are having families wash their hands when they arrive and completing a Viral-Infection Self-Assessment form before we engage face to face.
- As far as I know, New Promise is still operating as normal but if there are any changes for any of us, I will pass that along.

Greccio Housing:

- Plaza on Platte applicants' requirements when scheduling an appointment for Plaza:
 - The app fee is now a \$13.00 money order
 - CO state ID and social security card
 - Proof of income (award letters, 2 consecutive months of paystubs if employed, gift letter, etc.)
 - 6 consecutive months of checking statements and 1 recent month of savings (if applicable)
 - A completed application- we have them here in office for applicants to pick up and fill out. They can take them home as well and schedule an appointment once it's complete with all required documents.
 - We suggest all applicants show up 15 minutes before appointment for us to review all documents and complete anything needed.
- Questions, connect with Elijahmarie Watkins: ewatkins@greccio.org
- Greccio number for calling to schedule appointments: 719-475-1422

Stay safe and stay well everyone!