

THE PPCOC MISSION

The Pikes Peak Continuum of Care exists to end homelessness in the Pikes Peak Region.

As a network of stakeholder groups, the PPCOC is committed to identifying and meeting community needs to end homelessness. By ending homelessness, we mean doing things differently, and not simply managing the problem. Ending homelessness means *eliminating* a broad social problem that traps people in an ongoing state of homelessness. Ending homelessness in the Pikes Peak region means that our community has what it needs to help people in crisis get the emergency shelter or temporary housing they need, and that we have sufficient supportive and affordable housing for citizens in the region.

THE VISION FOR THE FUTURE

In ten years, our community will have a durable system of *places* and *programs* to ensure that all *people* facing homelessness have access to housing and the supportive services to sustain their quality of life.

By 2026, our community will be one where homelessness is rare, brief, and nonrecurring. Our nimble service network prevents homelessness. No one in our community is forced to live on the streets. We know who needs help and have the resources so everyone in need has a fair and equitable opportunity for affordable and safe housing. Our priorities are so compelling that funding is readily available and people are investing in solutions. Our performance is of a quality that builds confidence among stakeholders, funders, and citizens. Our reputation as a community is enhanced because of our work, and we are known for practical innovations that help people and organizations.

WHAT WE DO

The PPCoC is committed to creating the conditions that ensure housing projects are built and mainstream services are offered to individuals and families experiencing homelessness. Nonprofit providers and State and local governments work together to quickly re-house homeless individuals and families so that trauma and dislocation are minimized and self-sufficiency is optimized.

The PPCoC is focused on finding solutions and expanding funding (including support from HUD) to meet community needs. We believe that what works best locally, is best done locally as we also strive to satisfy the Department of Housing and Urban Development (HUD)'s definition of the Continuum of Care (CoC). The PPCoC gives voice to homeless issues in the region, rallying stakeholders to help move the community toward this common vision. Practically speaking, we **coordinate** planning in support of the common vision; **engage** our community, inclusive of people who are or have been homeless, to address the goal of preventing and ending homelessness; **convene** a robust forum of government entities, community-based organizations, and citizens to address key needs; and **ensure** quality and accountability.

THE STRATEGY TO REALIZE OUR VISION AND MISSION

Helping PEOPLE is at the core of our strategy. People transitioning out of homelessness need many things: food, shelter, clothing, employment, etc. They also need healthy, positive, supportive relationships. Formerly homeless people without a community of support often can't sustain themselves in their housing.

Our people-centered focus shifts the approach from agency-specific evaluation of a person's eligibility for the programs/services offered by the particular organization to a common, consistent assessment that identifies appropriate services across the Continuum of Care, and assists people to access help. The web of collaboration among our community of providers, businesses, agencies, governments, schools, and churches is focused toward preventing and ending homelessness. Groups bring relevant resources and expertise to develop solutions in a dynamic and emergent way to best meet community needs. In this way, we will pursue objectives to help our community ensure it has the ability and capacity to provide a housing opportunity for everyone in need from emergency shelter to permanent housing combined with the right mix of Supportive Services to help people remained housed.

KEY GOALS

The Pikes Peak Continuum of Care has three key goals it will pursue over the next 3 to 5 years on the way to realizing our envisioned future:

Goal One - Places: Stimulate sufficient supportive, affordable, and attainable housing for people inclusive of emergency and temporary housing for those in transition

Goal Two - Programs: Trigger the development of programs and services that are accessible, sufficient and effective in helping people move toward maximum independence

Goal Three - Processes: Build a durable and unified system focused on performance, coordination, and sustainability

GOAL	Short-term Objectives April 2016 – December 2017	Mid-term Objectives 2018 - 2021	Long-term Objectives 2021 - 2026
<p>Goal One - Places: Stimulate sufficient supportive, affordable, and attainable housing for people inclusive of emergency and temporary housing for those in transition</p>	<p>Support development of Permanent Supportive Housing Projects</p> <p>Strengthen the housing network among property owners, landlords, and service providers to ensure effective use of existing vouchers and other funding available</p> <p>Develop a network of population-specific day centers as a gateway to housing</p>	<p>Develop long-term shelter plan (emergency, surge, winter)</p> <p>Plan and stimulate development of transitional housing, rapid rehousing, permanent support housing, affordable housing, and homeless prevention</p> <p>Develop a community-wide Affordable Housing strategy (CONO, Interfaith alliance of Colorado, Apartment</p> <p>Continue Implementation of Coordinated Entry and Housing Placement system to help people access the housing they need</p> <p>Evaluate the performance of and ensure the supply of shelters to meet the needs of all populations (use ESG info – Catherine)</p>	<p>Evaluate progress and update plan in light of experience and learning</p>
<p>Goal Two - Programs: Trigger the development of programs and services that are attainable, sufficient and effective in helping people move toward independence</p>	<p>Ensure each day center has or has access to a menu of services to help people in crisis move toward stability</p> <p>Ensure every PSH project has or has access to a menu of services to help people in crisis move toward stability</p>	<p>Conduct inventory of available programs</p> <p>Initiate planning (see implementation ideas)</p> <p>Coordinate discharge planning and foster creation of transition plans from foster care, prisons, hospitals, the RICCO, etc</p> <p>Develop a solutions-oriented plan to address prevention, outreach, employment/self-sufficiency, and healthcare</p>	<p>Evaluate progress and update plan in light of experience and learning</p>

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<p>Goal Three - Processes: Build a durable and unified system focused on performance, coordination, and sustainability</p>	<p>Develop and implement Coordinated Assessment and Housing Placement system</p> <p>Prioritize Gap Analysis needs</p> <p>Conduct first Gap Analysis building on existing data and relevant research</p> <p>Encourage service providers to actively engage neighborhoods and people who are homeless or formerly homeless in project development and implementation</p> <p>Establish and begin measuring key performance indicators for the system to include performance targets and outcomes evaluation</p> <p>Clarify and contract the CoC Administrator and HMIS</p> <p>Establish and launch active engagement of committees that prioritize the support of plan implementation</p> <p>Develop communication plan regarding strategic plan roll out</p> <p>Establish written standards for CoC assistance</p> <p>Establish and implement discharge-planning protocol formulated through collaboration with the state and local agencies and partners he publicly funded institutions or systems of care in our geographic area.</p>	<p>Continue Coordinated Assessment system</p> <p>Update Gap Analysis</p> <p>Continued strengthening of the support system to follow-through on the assurances offered to neighborhood hosting PSH facilities</p> <p>Continue encouraging service providers to actively engage neighborhoods and people who are homeless or formerly homeless in project development and implementation</p> <p>Maintaining and refining pipeline of projects to meet current and emerging needs (places and programs)</p> <p>Strengthen and integrate with 211 and all resource and referral systems</p> <p>Develop active public policy strategy</p> <p>Engage key stakeholders, philanthropists, and investors to create an "Our Path Home Funding Collaborative" (funding matrix)</p> <p>Continue implementation of discharge planning protocol</p>	<p>Evaluate progress and update plan in light of experience and learning</p>

The Annual Action Plan, which follows, describes PPCoC's domains as defined by HUD. The plan also identifies which strategies and action steps align with the federal plan to end homelessness, as well as the HEARTH Act performance measures.

Federal Strategic Plan Goals (FSP)

- A. Finish the job of ending chronic homelessness in 5 years**
- B. Prevent and end homelessness among Veterans in 5 years**
- C. Prevent and end homelessness for families, youth, and children in 10 years**
- D. Set a path to ending all types of homelessness**

HEARTH ACT CoC Performance Measures

- A. Reduce average length of time persons are homeless**
- B. Reduce returns to homelessness**
- C. Improve program coverage**
- D. Reduce number of families and individuals who are homeless**
- E. Improve employment rate and income amount of families and individuals who are homeless**
- F. Reduce number of families and individuals who become homeless in the first place**
- G. Prevent homelessness and achieve independent living in permanent housing for families and youth defined as homeless under other Federal statutes**

The PPCoC Domains (Defined by HUD)

Domain 1: CoC Governance and Structure		Focus	Progress Stage
1:1	The CoC has a clear direction and purpose	Mission/Purpose	
1:2	The CoC has a governing structure to oversee the CoC, including CoC planning, infrastructure, and CoC projects	Governing Structure	
1:3	The CoC primary decision-making group (the governing board) and related committees/subcommittees/working groups have active and diverse membership	Membership	
1:4	The CoC primary decision-making group has a formal, fair, and transparent process for governing the CoC and making decisions	Governing and Decision Making process	
1:5	The CoC primary decision-making group uses data (PIT, HMIS, other) in a systematic manner to make informed decisions	Data Informed Decision Making	
Domain 2: CoC Plan and Planning Process			
2:1	The CoC has a strategic plan to prevent and end homelessness, and the plan provides direction for the CoC	Strategic Plan	
2:2	The CoC has an inclusive and transparent process for development of and periodic updating of the CoC strategic plan	Plan Development and Update Process	
2:3	The CoC has a formal process in place to support implementation of the strategic plan	Plan Implementation	
Domain 3: CoC Infrastructure and Administrative Capacity			
3:1	The CoC has adequate capacity to manage the administrative responsibilities of the CoC	Administrative Capacity	
3:2	The CoC has adequate capacity to manage the fiscal responsibilities of the CoC	Fiscal Capacity	
3:3	The CoC has adequate capacity to manage the HMIS responsibilities of the CoC	Information Management Capacity	
Domain 4: CoC Housing and Services			
4:1	The housing and services available in the communities served by the CoC are accessible to person who are homeless or at-risk of homelessness and are sufficient and effective at preventing and ending homelessness	Housing/Services Accessibility, Sufficiency, and Effectiveness	
4:2	The CoC functions as an integrated system of housing and services	Housing and Services Integration	
4:3	People who are homeless or at-risk of homelessness in the community have access to relevant community-based services and mainstream resources in the community	Community-Based Services & Mainstream Resources	
4:4	The CoC as a whole has sufficient knowledge and capacity to provide housing and services	Housing/Services Capacity	

2016 Implementation Plan Template

Goal 1. Goal One: Stimulate sufficient supportive, affordable, and attainable housing for people to inclusive of emergency and temporary housing for those in transition

Outcome: We will be successful when . . .

From 2016 (Current State for this Goal)	To 2017 (Desired Future State for this Goal)

Strategy	Objectives: Measurable tasks undertaken to realize strategy - how will we achieve our desired outcome?	Tactics: Tools used to achieve objectives			Relevance		
		Person/ Organization Responsible	Timeframe	Resources Required	CoC Element	FSP Goal	HEARTH PM
Complete Emergency Shelter Plan and Implement Winter Shelter							
Launch Permanent Supportive Housing Projects							
Develop community plan for youth and family shelters and day centers							