



COMMUNITY HEALTH PARTNERSHIP

SUMMARY OF CHP MEMBER CONVERSATIONS

CHP hosted four meetings during the month of August 2017 to listen to leaders with whom CHP collaborates to help inform a strategic conversation with the CHP Board and leadership team. Representatives from the following organizations participated:

- AspenPointe
- Dream Centers for Women
- El Paso County Public Health Department
- HealthSouth
- Kaiser Permanente
- Nursing and Therapy Services
- Peak Vista Community Health Centers
- Rocky Mountain Health Care Services
- The Independence Center
- TriLakes Cares
- UC Health - Memorial Hospital

How the community knows CHP:

- CHP is best known for its work as the RCCO.
- CHP is known as a community convener who assists with providing solutions to local health care challenges.

What CHP does well:

- Providing care coordination for Medicaid members
- Ensuring the right people are at the table to discuss health care issues
- Health Information Exchange (HIE)
- Homeless respite care
- CATCH program (for uninsured)

Challenges CHP is uniquely suited to address:

- Assist organizations with Community Health Needs Assessments
- Create community health strategy to fill gaps in services and access
- Addiction education
- Population health data sharing
- Improve access to health care services generally and for persons with disabilities specifically
- Increase specialty care access
- Transportation
- Improve collaboration to address homelessness
- Address needs of the uninsured
- Reduce ED readmit rates
- Health care workforce shortage
- Centralized patient scheduling

Where CHP should focus first:

- Develop a compelling vision for community health
- Identify priority issues – cannot be everything to everybody
- Expand community awareness about the work of CHP and the efficacy of collaborative approaches
- Better sharing of data and lessons learned
- Improve transparency about how programs are identified and selected
- Provide better ways to engage members in the work – training, advocacy, collaborators